

Business Profile:

1 location, 1000 students and 105 teachers during the school year
Shauna Swank-Sahlein, Vice President

Shauna's Challenge:

WingsCenter had been running their business using software that Shauna and husband and co-owner Frank had developed on their own. The time had come for new and updated functionality so that the partners could better manage their business and pursue a path of growth for the future. After learning about Jackrabbit at Congress, Shauna and Frank felt it was time to take a leap of faith and go with a new class management system.

The Details:

Shauna prides herself on being very accessible to customers. Using Jackrabbit, Shauna can not only be accessible but can log in to the software and provide accurate and up-to-date answers regardless of where she is. Jackrabbit helps Shauna make the WingsCenter a more efficiently run organization with its mass email, auto payment and online registration features. Jackrabbit's security and reliability ensures that - even in the face of potential computer issues or data loss - the WingsCenter never experiences data or access failure. Their entire crew has confidence in their system's performance and the accuracy of the information they provide enabling them to provide a more professional level of service to the WingsCenter's customers.

Shauna's confidence in her solution choice is also boosted by the impressive quality of support that Jackrabbit provides. Every team member is very responsive and follows through on each request.



"Jackrabbit impressed me and Frank from the beginning. The Jackrabbit team gives us total confidence, every step of the way. They provide protection of our data and systems through a strict back up regimen and continuously provide enhancements that meet our unique needs. When it comes down to it, you want reliability and Jackrabbit provides it with professionalism and friendliness at a great price. And as a bonus, you get that cute bunny!"

Shauna Swank-Sahlein

Jackrabbit's Value:

- The web-based format provides complete accessibility to information that is important to owners, teachers and customers.
- Mass email, auto payment and online registration features heighten efficiencies and provide time-savings throughout the organization.
- Strict maintenance and backup regimen is like an insurance policy for business processes and data.
- Support is very responsive, professional and in tune with customer needs.
- The pricing structure provides great bang for your buck.



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